

May 24, 2011

Chestnut Glen HOA Board  
Bothell, WA 98021

Re: HOA Board Making Landscaping Change

Dear Chestnut Glen Neighbor,

The HOA Board wishes to announce that as of June 1st we will be changing landscaping service providers for the HOA lawn areas. The current company, Sure Lawn, will no longer maintain the HOA's common areas after June 1st. The new company, MARTINEZ LANDSCAPING, will take over shortly after that.

The Board's decision to go with a different company was based on a number of reasons, the main one being we felt that the current provider was not maintaining the lawns and other areas to the promised quality level. We have attempted to work out these issues with the company's management over the last year, but felt our concerns were not being adequately addressed. We have also been receiving complaints from many of you, regarding the company and their services. Most importantly, as part of our Community Improvement program, we felt it might be the time to try a different company and try to bring the quality of our common area landscaping to a higher level.

The new provider, MARTINEZ LANDSCAPING, was highly recommended by a former resident, so after meeting with them and discussing our needs, we contracted with them to be the HOA's official landscaping provider. We believe they will better serve our needs as a community and do an outstanding job on our public spaces. Currently, they will charge the same as Sure Lawn did for their services which is \$521.28 (tax included). Although, as part of our efforts to improve the common area landscaping, we expect that we might need to add additional services to their contract in the near future, which will increase the cost beyond its current amount.

We take our duty to the HOA seriously, by trying to always get the best deal we can for the services provided to Chestnut Glen while at the same time improving the quality of those services whenever possible. We love to hear from you!

Sincerely,  
The Chestnut Glen HOA Board

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